



Building Blocks for Non-Profits Dealing With Difficult Volunteers

Wednesday, October 14, 2009

8:30 a.m. – 11:30 a.m., Pre-registration at 8:15 a.m.

Program Overview

In every group, paid and unpaid, someone always demands more attention and irritates other members. We don't like conflict; wish it would go away, yet it can destroy a team. In this interactive workshop, participants identify the conflict creating individual and practice proven effective steps to have a healing conversation. The focus is on unpaid staff but the process is equally effective for paid staff relationships.

Learning Goals: At the close of the workshop participants will be able to:

1. Define and describe concrete behaviors
2. Clarify impact of behavior
3. List steps in a healing conversation

The Presenter

Sarah (Sam) Elliston, a Certified Volunteer Administrator with a Master of Arts in teaching from Brown University, has presented this workshop to volunteer coordinators and personnel managers. Her employment with United Way of Greater Cincinnati gave her knowledge of volunteer systems, which she has built as an independent consultant. She also shares it with individuals to improve relationships with friends and family members.

Sam is an involving trainer, witty, knowledgeable, and committed to meeting participants' needs.

Please return this form by October 7 with your organization's check for \$25 (\$35 for non-members) made payable to ReSource. **Please note we have a 24 hour cancellation policy in order to receive a refund.** Mail application and check to:

October 2009 Seminar Registration
ReSource
3610 Park 42 Drive
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Building Blocks for Non-Profits training programs are held at The Health Foundation of Greater Cincinnati located in the Rookwood Tower, 5th floor 3805 Edwards Road Cincinnati, OH 45209

Building Blocks is made possible in part by the following partners:

